

## About The MSU Health Center

The Harriet A. Woolford Health Center is the primary care facility where Morgan State University students can be evaluated and treated for acute and chronic medical conditions as well as guidance on practices that promote good health and disease prevention.

### Harriet A. Woolford Health Center

1700 E. Cold Spring Lane

Baltimore MD 21251-0001

Tel: (443) 885-3236

Email: [MsuHealthCenter@morgan.edu](mailto:MsuHealthCenter@morgan.edu)

Our mission is to ..."provide health care, health education, and to promote health and well-being..." for the student population of Morgan State University. Our services are designed to improve the well-being and productivity of our students.

### Our Location

The Harriet A. Woolford Health Center is located behind Cummings House (adjacent to Baldwin Hall). Parking is available in front of the building on Parking Lot L which is gated. To gain access to parking Lot L, call 443-885-3236 to notify one the Health Center's staff members. Parking is also available in the garage located directly behind the University Student Center.

### Appointments

Generally, the Harriet A. Woolford Center operates on an appointment basis. Appointments may be made by calling (443) 885-3236. Appointments are scheduled until 3:45 p.m.

**Walk-ins are seen on a "first come, first serve basis."** However, students are encouraged to make appointments to avoid missing time away from class.

Students are evaluated by the nurse and based upon the severity of illness may be immediately seen by a provider, given an appointment for a later time, or referred to a specialist or hospital. Students with scheduled appointments have priority over walk-ins, unless there is a life-threatening emergency.

## Insurance Contacts

Morgan State University is pleased to offer our students and their families a Student Health Insurance Plan (SHIP) that complies with the student insurance requirements under the Patient Protection and Affordable Care Act at an affordable premium.

### This Plan is Issued and Administered by:

Student Educational Benefit Trust

27500 Detroit Rd Suite 202

Westlake, OH 44145

**Group Plan # MSU**

**Toll-Free Number for Inquiries:** 1-866-662-4097

### Obtaining an ID card

**INSURANCE CARDS WILL NOT BE MAILED OUT AUTOMATICALLY!** Students may print a paper insurance ID card by following the steps below:

1. Goto [www.morganstudentinsurance.com](http://www.morganstudentinsurance.com)
2. Click on "Print Your ID Card"
3. Type your Name, MSU Student ID Number and your date of birth.
4. Then click on view card. This will generate a PDF of your permanent ID card. You can save the PDF image or print it to keep in your wallet.

**For more information regarding the Student Health Plan, Waiver, Enrollment, Plan Cost and Providers visit:**

[www.morgan.edu/studentinsurance](http://www.morgan.edu/studentinsurance)



# 2018-2019

## UNIVERSITY HEALTH CENTER SERVICES & PROCEDURES



**MAIN NUMBER (443) 885-3236**  
[www.morgan.edu/healthservices](http://www.morgan.edu/healthservices)

**HOURS OF OPERATION**  
Monday-Friday  
8:30 a.m. to 5:00 p.m.

## Student Insurance Requirement

All registered Full-Time Undergraduate students taking 12 or more credit hours and J-1 Visa Exchange students and Scholars are automatically enrolled and billed each semester for the Student Health Plan upon registration.

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To complete the online waiver, go to [www.morgan.edu/studentinsurance](http://www.morgan.edu/studentinsurance).

### Voluntary Coverage

Part-time, graduate students and students participating in the NEXUS program with the Community College of Baltimore County (CCBC) are eligible to enroll in this student health plan. Graduate students completing their thesis and enrolled in a minimum of six credits are also eligible to enroll on a voluntary basis. To enroll coverage, go to: [www.morgan.edu/studentinsurance](http://www.morgan.edu/studentinsurance).

Students not enrolled in classes the first 30 days of the semester are not eligible for coverage.

Coverage Period and Cost	Fall 8/12/2018 to 1/22/2019	Spring 1/23/2019 to 8/11/2019
<b>Open Enrollment / Waiver Deadline</b>	<b>7/01/2018 - 9/4/2018</b>	<b>12/01/2018 - 2/5/2019</b>
Student, Visiting Faculty and Scholars	\$484	\$485
Student + Spouse	\$1,252	\$1,776
Student + Children	\$1,252	\$1,258
Student, Spouse & Children	\$2,538	\$1,258

Eligible students who do enroll may also insure their Dependents.

## Important Referral Process

Students must first come to the University Health Center for an assessment of their medical condition and possible treatment. You will only be given a referral for treatment outside the University Health Center if you require care that the University Health Center is not able to provide.

If you are covered by the Morgan State University Student Health Insurance Plan, the University Health Center is your primary care provider and first stop for health care needs. At the University Health Center, our professional staff can take care of most routine health issues, including annual GYN exams and physicals. For specialty care, diagnostic testing, or therapeutic services, we will make referrals as needed.

The insurance requires a separate referral from the University Health Center for additional services (i.e. an MRI or physical therapy) that the consultant may order. Once you are issued a referral from the University Health Center, it will be entered in the insurance' referral system within 24 hours.

If you are referred to a specialist directly from an emergency room, it is important that the specialist be a participating provider with the Student Health Insurance Plan in order to maximize your benefit. The University Health Center must be notified of this referral as soon as possible.

**A University Health Center referral is not necessary under the following conditions:**

1. The enrollee is a dependent. (Dependents are not eligible to use the University Health Center and therefore are exempt from the above limitations and requirements.)
2. It is for treatment of an Emergency Medical Condition. For any follow-up care you must return to the University Health Center and obtain a referral.
4. When the University Health Center is closed.
5. The enrollee's and the provider's addresses at the time of service are more than 25 miles away from campus.
6. Treatment for Mental Health Services. However, students needing assistance in determining their need for mental health services or in locating mental health providers in the community can consult with staff at the Counseling Center or University Health Center.
7. Treatment for Maternity.

## After Hours Care

When the University Health Center is closed call 911 or MSU Police if there is a life threatening illness or injury or [go to the nearest the emergency room.](#)

If the illness or injury is not life threatening, call the Health Center at 443-885-3236 and follow the directions provided on the recorded message

### MedStar PromptCare

The insurance plan will allow 100% coverage after a \$15 copay (no deductible) when treated at a MedStar Health PromptCare Center.

Urgent care centers provide convenient access to medical care for the treatment of injuries and illnesses that are not life threatening. They generally provide extended hours and do not require an appointment. Additional services may include X-ray and laboratory services, physicals, and immunizations such as flu shots.

Prompt Care hours of operation are M-F from 8 a.m. to 8 p.m. Weekdays and Holidays from 8:00 a.m. to 6:00 p.m. You may reduce your waiting time by visiting [www.medstarhealth.org/mpc-towson](http://www.medstarhealth.org/mpc-towson).

### MDLIVE Virtual Care, Anywhere, Anytime

Intended as a cross-coverage service when the SHC is closed or the student is not able to access the SHC. This service will give the student access to on-line Doctors, Pediatricians and Therapists at no additional cost.

Ideal for students when your Student Health Center is not available or when traveling!

*Acne, Allergies, Asthma, Bronchitis, Bladder Infection, Cellulitis, Cold & Flu, Constipation, Diarrhea, Ear Infection, Fever, Gout, Headache, Infections, Insect Bites, Joint Aches & Pains, Pink Eye, Rashes, Sinus Infection, Skin Inflammation, Sore Throat, Sports Injuries, Sunburn, Urinary Tract Infection, Weight Loss*

**No Travel**

**No Appointments**

**No Doctor Bills**

**No Waiting Room**